I. You must have an active SIU Kerberos account in order to access the system
   A. If your account is active and the password has been changed in the last six months then the account will be enabled in the SIU campus Active Directory. If you are not sure go to the following web page and change your Kerberos account password: https://webmail.siu.edu/util/passwd.html. The change will be pushed from the Kerberos system to Active Directory in about 20 minutes. You should then be able to access the training pages with your account.
   B. If you haven’t used your account in awhile and it has been longer than six months since you last changed your password your account will not be enabled in the Active Directory. Go to the change password page as mentioned above and change your password that will enable the account after 20 min.
   C. If you have never created or used a Kerberos account go to the following web page to create yourself an account. It will also become enabled in Active Directory within 20 min of creation. https://webmail.siu.edu/util/id_request.html

II. The training will not run in Netscape you must be using Internet Explorer 5.0 (minimum).
III. Go to the following address to access the training: http://clc102.cd.ds.siu.edu
   A. In Windows 2000 & NT you will get the following logon screen
Type in your Kerberos account name and password and put cd as the Active Directory domain name. This will give you access to all of the Learnkey training pages. Follow Registration instructions and the RealPlayer and RealCBT Plugin installations from the Getting Started page.

B. In Windows XP you will get the following logon screen

Type: domain name (CD) \ username (Kerberos) followed by the password
This will give you access to all of the Learnkey training pages. Follow Registration instructions and the RealPlayer and RealCBT Plugin installations from the Getting Started page.